

Riverside Mfg, LLC Marine Limited Warranty

Coverage:

During the first 36 months from the date of original retail purchase¹ (12 month for fog resistant lens – reference ISO374 for reducing instrument fogging) Riverside Mfg, LLC will repair or replace any instrument(s) that fails due to defects in materials or workmanship at no charge. Warranty coverage shall deviate from this document only upon written agreement signed by authorized representatives of the parties.

Exclusions:

This does not apply to damages resulting in normal wear and tear and additionally, this Limited Warranty will be void in the event of any of the following:

1. Abuse, neglect or accident, which may include such events as electrical current fluctuations, static electricity or environmental conditions
2. Improper storage or handling
3. Improper use, installation or maintenance
4. Any repairs, alterations, or modifications

Warranty Claim:

To submit a Warranty Claim or Repair, go to our repair website; warranty.fariabeede.com, click the Gauge Repair button at the top left of our website under our logo, click the green “First Time” button to register or scroll to the bottom to log in if you have already registered. If within the initial warranty period, you will receive an authorization number to return the instrument, customer paid postage and packaged to prevent damage while in transit. Include your name, address, daytime telephone number, sales receipt, and a brief description of the problem to expedite the repair and/or return.

Non-Warranty Repair:

Once beyond the initial warranty period the repair fees listed below apply². Upon completion of repair, a warranty period of 12 months will apply for any defects in materials or workmanship. For all non-warranty repairs a shipping and handling fee of \$25.00 will be applied to the repair for standard shipments.

Your part(s) will be promptly returned to you once analyzed, repaired or replaced. Instrument styles which are no longer manufactured, may be replaced with a similar instrument of equal or greater value. If you have questions call Riverside Mfg, LLC Customer Service at 1-800-473-2742 or email us at techsupport@fariabeede.com and one of our application specialists will review the problem with you in detail.

REPAIR FEES FOR INSTRUMENTS BEYOND THE INITIAL WARRANTY PERIOD			
These fees are in effect as of 5/01/2013 and are subject to change without notice			
2 inch instruments (not specified)	\$55.00	Tachometer with Hourmeter or Systems Indicator	\$125.00
2 inch clock or hourmeter	\$75.00	MG Electronic Speedometer or Tachometer	\$225.00
2 inch warning system indicator	\$75.00	Multifunction Instrument	\$125.00
2 inch Honda trim	\$75.00	Senders and Transducers	\$65.00
Digital Depth Sounder	\$100.00	Triducers and Smartducers	\$225.00
Standard Speedometer or Water Pressure Gauge	\$55.00	VMS - MTU diagnostics	\$75.00
GPS Speedometer	\$100.00	VMS - VTERM diagnostics	\$75.00
Standard Tachometer	\$100.00	WD100 EntelNet™ Wi-Fi transmitter	\$200.00

¹ If date of original retail sale is not provided, HULL ID will be used for 36-mo term. If no HULL ID date of manufacture of the instruments will be used for 36-month term.

² Instruments purchased prior to January 1, 1990 are not covered by this warranty. Instruments returned to Riverside Mfg, LLC that are not covered under this warranty will be repaired or replaced at our nominal service rates or returned to you as is, at your option. Riverside Mfg, LLC expressly disclaims any liability for incidental or consequential damage caused by product defects. Some states do not allow the exclusion or limitation of consequential damages, so the above may not apply to you.

Riverside Mfg, LLC Marine Warranty for Advanced Replacement and Labor Reimbursement

Coverage:

During the first 36 months from the date of original retail purchase¹ (12 month for fog resistant lens – reference ISO374 for reducing instrument fogging) Riverside Mfg, LLC will repair or replace any instrument(s) that fails due to defects in materials or workmanship at no charge. Warranty coverage shall deviate from this document only upon written agreement signed by authorized representatives of the parties.

Exclusions:

This does not apply to damages resulting in normal wear and tear and additionally, this Limited Warranty will be void in the event of any of the following:

1. Abuse, neglect or accident, which may include such events as electrical current fluctuations, static electricity or environmental conditions
2. Improper storage or handling
3. Improper use, installation or maintenance
4. Any repairs, alterations, or modifications

Warranty Claim:

For troubleshooting and technical support, contact Riverside Mfg, LLC Technical Service at 1-800-473-2742 or techsupport@fariabeede.com. One of our application specialists will review the problem with you in detail. To submit an OEM warranty claim online for advanced replacement with labor reimbursement, go to our repair website; **warranty.fariabeede.com**, click the Dealer Warranty button at the very top right of our website, and complete the warranty form. If within the initial warranty period, you will be given an advanced replacement instrument² and an authorization number to return original instrument.

Upon receipt of advanced replacement, simply

- return the original instrument in the same box
- packaged to prevent damage in transit
- complete the warranty tag
- ship to the location identified on RMA Verification Report

For each returned instrument found to be defective due to materials or workmanship, Riverside Mfg, LLC will pay in total \$40.00 labor/freight reimbursement to qualified dealers. Dealers are responsible for paying freight for the return of original instrument.

Not Returned, Non-Warranty, and NPF:

For any instruments that are not returned, out of the warranty period or found to be not defective, the dealer will be charged a fair dealer price for the value of the advanced replacement instrument. The Dealer must provide a valid credit card for payment. If the dealer does not pay for the instrument within 45 days, the invoices will be forwarded on to the OEM for payment.

¹ If date of original retail sale is not provided, HULL ID will be used for 36-mo term. If no HULL ID date of manufacture of the instruments will be used for 36-month term.

² Any requests for premium freight via UPS Red or Blue, FedEx Overnight, etc. will carry a \$20.00 handling fee in addition to the premium freight charges